

Gaelin Vigelius

Assistant Manager

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PROFESSIONAL SUMMARY

Creative problem solver leveraging strong professional drive, interpersonal skills, clean design, and full stack development experience to help create the best user experiences possible.

EDUCATION

BACHELORS OF COMPUTER SCIENCE (B-COSC)

Laurentian University, Sudbury | Graduated in 2021

EXPERIENCE

ASSISTANT MANAGER

Sep 2016 - present | Tim Hortons, Sudbury ONT

- Lead a team of 12 people to hit sales targets and customer satisfaction goals.
- Partly responsible for the only profitable TH franchise in northern ONT during the worst of COVID19.
- Looked after all aspects of the business including: inventory, scheduling, and financials.

CERTIFICATIONS

GOOGLE UX DESIGN CERTIFICATE

- Empathizing with users by creating empathy maps, personas, user stories, and user journey maps
- Defining user pain points
- Ideating design solutions using Crazy Eights, How Might We, and competitive audits
- Creating wireframes and prototypes on paper and digitally
- Developing mockups using visual design elements and principles

SKILLS

LEADERSHIP TEAMWORK CLEAR COMMUNICATION REACT JAVASCRIPT NODEJS SQL & MONGODB EXPRESS